



QUESTIONNAIRE FOR PARENTS AND CARERS – AUTUMN 2022 Summary of Results



School encourages my child to be active, exercise and take part in sport

WEDUC is efficient and a good communication tool



As a parent/carer I am made to feel welcome in the school.

Newsletters are a good way of gaining information about the school

My child/ren is/are happy and safe in school



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The school makes me aware of what my child will learn during the year

My child/ren is/are well looked after

My child is given the opportunity to take part in a wide range of interesting and enjoyable activities during the main school day

My child experiences a wide range of learning opportunities.

When I have raised my concerns with the school they have been dealt with properly

Has high expectations for my child

The school supports my child's wider personal development

The school helps develop my child's resilience, independence and problem solving skills

96-98%
Strongly agree/agree



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The school makes sure
its pupils are well
behaved

I feel comfortable about
approaching the school with
questions, suggestions or a
problem

92-94%

Strongly agree/agree

My child has been
bullied and the school
dealt with the bullying
quickly and effectively

I use my child's diary as a
useful communication tool
with my child's teacher



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The complaints policy can be found on the website or obtained from the school office.

I understand the school's procedures for dealing with complaints.

Would recommend Heather Primary School to another parent

My child receives an appropriate amount of homework at an appropriate level

Always a tricky one – too much or too little – we are reviewing our homework policy this term – parent questionnaires will be sent shortly.

My child has special education needs and /or disabilities and the school gives them the support they need to succeed. *

The school is led and managed effectively

The website is a good way of finding out about the school

Please let us know how the website can be improved.



* Answered by parents/carers of children who have learning difficulties and/or disabilities



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Parent & Carer Comments



My child is under the Senco and has had amazing support from the class. Their needs are well managed which gives me comfort in knowing my child, with complex needs, is being completely looked after.

Our child is happy at school and we are very happy with the progress she is making.

Lovely school always feels welcoming and my child enjoys coming to school

What an excellent school Heather is and continually having to adapt in ever changing circumstances thrown at them by a rapidly changing world. Well done to all of the staff at Heather primary, keep up the amazing work. THANK YOU

Great parents evening, found this very helpful. My child is very very happy at school

My child is difficult to motivate at times, however the school manage this behaviour extremely well.



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Questions you asked

School's response

Extra activities available to all year groups, cookery club, computers, musical instrument lessons

We are a small staff with limited capacity. Clubs run by school staff are all run on a voluntary basis. Staff run clubs according to their own expertise and interests. Links we had regarding musical instrument lessons pre COVID unfortunately no longer seem to be there; however, if anyone has contact details, please get in touch.

Slightly more advanced communication regarding events would be better

We appreciate that sometime notice regarding sporting events would benefit from more advanced communication – hopefully when we are fully staffed in the office this situation will resolve itself.

More author visits and book fairs would be nice

This is something that has slipped off the bandwagon since the beginning of the pandemic. Both are something we are keen to reinstate.